

We as a council are committed to providing a service which embraces our mission and values:



Working with the people of the West Coast to sustainably manage the environment for the social, cultural and economic well being of present and future generations.

1. A Culture of Service

We will assist people in a courteous, helpful and professional manner providing them with a high quality service, recognising that social and cultural diversity exists and taking this into account in all our dealings.

We remember that many of the people who are obliged to contribute to our funding have low incomes and do not deal with us out of choice.

2. Serving the Community

We will behave with honesty, integrity and neutrality, administering our functions for the collective good of our community with consistency, fairness and sensitivity in our treatment of individual situations.

Understand that the public are not as familiar with the rules and environmental concepts that our staff deal with every day.

3. Presentation, Respect and Care

We will present for work in a fit state and in appropriate standard of dress and respect and care for council property, vehicles and our workplace as if it were our own.

We recognise the need to protect the public image of the council and the privacy of our colleagues outside of work as well.

4. Accountability and Results

We are collectively responsible for and loyal to the organisation's actions and are accountable for our own actions and quality of our work.