



THE WEST COAST REGIONAL COUNCIL

Media Release

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Potential rates error for West Coast Regional Council rates

A potential error in the rates invoices received by ratepayers over the past couple of days from the West Coast Regional Council has been identified.

Council Chief Executive Darryl Lew has apologised for the confusion over this potential issue.

“It appears that the confusion is in the way the calculations have been made as part of new QV valuations. We are working hard to get to the bottom of this and resolve it.”

“At this stage, I would encourage ratepayers to still pay the first instalment of their invoice now. A remittance, or refund, will be made against the second instalment that will go out in April/May resulting in the final portion to be paid potentially at a lesser amount.”

“I apologise for the inconvenience caused to our ratepayers and ask that they are patient with our staff as we work through these issues. But it’s good that we have found this potential error and working to resolve it now. Further information will be forthcoming on this matter as we work through the situation.”

ENDS

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